Honorlock FAQs

• What is Honorlock?
• Are instructors required to use Honorlock?
• What should I tell my students in my Syllabus or eLearning about using HonorLock?
• How do I add Honorlock LTI to a UTD eLearning Course?
• Once I have enabled Honorlock for my courses in Blackboard for the first time, will I receive any forms of notifications from Honorlock?
• I enabled Honorlock LTI in eLearning, but once I click on the LTI link I received this error message: “Unable to launch link. The Tool Provider has been disabled by the System Administrator: Honorlock LTI.” What should I do?
• How is student data secured and privacy protected?
• Who has access to student data?
• How long is student data stored?
• Is there a fee for faculty?
• Does Honorlock allow masks?
• Can students complete the test using a cellphone if they don't have a webcam?
• What is the difference between “Student Instructions” and “Proctor Instructions” when enabling Honorlock?
• Do I have to enable Honorlock on all of my quizzes/exams?
• Are whitelisted site URLs provided to students automatically or does the instructor need to provide these beforehand to the students?
• If I use the Math Editor with Honorlock, is there anything special that I need to do?
• Can my students still access notes and files (i.e. PPT, WORD) testing if I have Browser Guard enabled?
• What if I want to allow my students to use an application, such as Microsoft Excel?
• When my students finish their exam, I want them to submit their written responses as a pdf, how can they do that?
• Do I need to set up a password for all my exams (including Third Party exams)?
• How can I allow my students to use a calculator during the exam?
• Can I copy a course from previous semester to the current semester? What happens to the Honorlock settings when a course is copied?
• How far in advance do I need to upload my exam questions to activate the “Search & Destroy” process?
• What about Accessibility and students with special needs?
• One of my QSA students cannot use the computer independently and will have a reader or a scribe present, will Honorlock AI allow this?
• Do I still need to enable extra time (i.e 1.5x or double time) on the quiz if a student has accommodations? Or do I just put that in the Proctor Instructions?
• How do I enable Honorlock if I am using a Third Party publisher site (i.e. MyMathLab, McGraw-Hill etc.)?
• Should I leave the Lockdown Browser for the Third Party Assessment be on or off if I use Browser...
Guard?

- For Third Party Assessments, can I just set the due date in Honorlock?
- How can I check if my 3rd party exam is set up correctly?
- How do my students launch their Third Party exam(s)?
- Do you have a video of how Honorlock works with ALEKS Math Placement test?
- Where can I get a Sample Student Instructions to include when enabling Honorlock in Blackboard?
- How can I avoid students calling me endlessly, or emailing me at midnight with software issues or if they’re uncertain how to use Honorlock?
- How do I view students’ recorded exam sessions?
- Will suspicious behavior be flagged or do I need to watch all of the videos?
- What if a student’s home environment makes it extraordinarily difficult to take online-proctored exams?
- Can my students take the exam in a public area?
- What if one of my students cannot take an Honorlock exam from home, can they take it on UTD campus?
- How often will a live proctor jump-in and pause a student’s exam?
- If my students have to use the VPN to dial in to get to some remote systems, is the VPN connection going to interfere with how Honorlock tool does the tracking?
- Where can I find more information?