Call 866-588-3192
eLearning specialists available 24/7 to assist with eLearning issues.

Live Chat
Chat with a service representative live over the web.

View video tutorials for Faculty

View video tutorials for Students

Support Portal
Access online knowledge base articles and helpful links.

Submit a Ticket
Submit a trouble ticket to our service representatives. You can check the status of your ticket in My Support.
eLearning Support

Choose the eLearning Support option below that works best for you.

1. **Call 866-588-3192**
   eLearning Specialists available 24/7 to assist with eLearning issues

2. **View eLearning (Blackboard) Tutorials for FACULTY**
   View eLearning (Blackboard) Tutorials for STUDENTS

UT Dallas - Computing Help Desk

[Computing Help Desk](https://ets.utdallas.edu/elearning/helpdesk/makepdf) provides technical assistance with problems on UT Dallas Net ID accounts.

Email Support ([assist@utdallas.edu](mailto:assist@utdallas.edu))
Phone Support (972-883-2911)
Live Web Support are all available.
Please check the business hours and other information at [UT Dallas Computing Help Desk web site](https://ets.utdallas.edu/elearning/helpdesk/makepdf).