Call 866-588-3192
eLearning specialists available 24/7 to assist with eLearning issues.

Live Chat
Chat with a service representative live over the web.

View video tutorials for Faculty

View video tutorials for Students

Support Portal
Access online knowledge base articles and helpful links.
Call 866-588-3192
eLearning specialists available 24/7 to assist with eLearning issues.

Live Chat
Chat with a service representative live over the web.

Submit a Ticket
Submit a trouble ticket to our service representatives. You can track the status of your ticket in My Support.

**eLearning Support**

Choose the eLearning Support option below that works best for you.

1. **Call 866-588-3192**
eLearning Specialists available 24/7 to assist with eLearning issues

2. **View eLearning (Blackboard) Tutorials for FACULTY**
   View eLearning (Blackboard) Tutorials for STUDENTS

**UT Dallas - Computing Help Desk**

[Computing Help Desk](https://ets.utdallas.edu/elearning/helpdesk/makepdf) provides technical assistance with problems on UT Dallas Net ID accounts.

Email Support ([assist@utdallas.edu](mailto:assist@utdallas.edu))
Phone Support (972-883-2911)
[Live Web Support](https://ets.utdallas.edu/elearning/helpdesk/makepdf) are all available.
Please check the business hours and other information at [UT Dallas Computing Help Desk web site](https://ets.utdallas.edu/elearning/helpdesk/makepdf).